

SIRS Course – Standards Mapping Document

Serious Incident Response Scheme (SIRS): Abuse, Neglect and Incident Reporting

Course Duration: 60 Minutes

Purpose

This document outlines how the Serious Incident Response Scheme (SIRS): Abuse, Neglect and Incident Reporting course supports the Strengthened Aged Care Quality Standards. The course has been developed to build staff capability in recognising, responding to and reporting abuse, neglect and reportable incidents, while promoting safe, quality and person-centred care.

Standard 1: The Person

Outcome 1.2 – Dignity, Respect and Privacy

Supports understanding of elder abuse, neglect, resident rights, dignity, respect, privacy and protection from harm.

Modules: Understanding Elder Abuse, Recognising Abuse and Neglect, The 8 Reportable Incidents, Case Studies.

Outcome 1.3 – Choice, Independence and Dignity of Risk

Supports understanding of autonomy, supported decision-making and balancing safety with individual choice.

Modules: Your Responsibilities, Dignity of Risk Case Study, Incident Recognition and Escalation.

Standard 2: The Organisation

Outcome 2.3 – Quality Systems

Supports continuous improvement, organisational learning and quality improvement through incident reporting.

Modules: Incident Management Process, Continuous Improvement, Case Studies.

Outcome 2.4 – Risk Management

Supports early identification of risks, escalation of concerns and harm prevention.

Modules: Recognising Abuse and Neglect, Restrictive Practices, Case Studies.

Outcome 2.5 – Incident Management

Supports recognition, reporting and management of incidents, including Priority 1 and Priority 2 incidents.

Modules: What is SIRS, Reportable Incidents, Priority 1 and 2, Unexpected Deaths, Unexplained Absences.

Outcome 2.6 – Feedback and Complaints

Supports speaking up, reporting concerns and creating a culture of safety and openness.

Modules: Your Responsibilities, Reporting Concerns, Incident Management.

Standard 3: Care and Services

Outcome 3.1 – Assessment and Care Planning

Supports understanding of care plans, restrictive practices, recognising unmet needs and escalation pathways.

Modules: Restrictive Practices, Neglect, Unexpected Death, Case Studies.

Additional Compliance Alignment

This course also supports understanding of the Serious Incident Response Scheme (SIRS), Statement of Rights, Incident Management Requirements, Abuse and Neglect Prevention, Restrictive Practices Requirements and Continuous Improvement Principles.

Organisational Benefits

Completion of this course assists providers to build workforce capability, strengthen incident reporting culture, support resident rights and dignity, improve risk identification and escalation, demonstrate staff education during audits, support compliance with the Strengthened Aged Care Quality Standards and promote continuous improvement.

Auditor Summary

This course has been specifically designed to support Outcomes 1.2, 1.3, 2.3, 2.4, 2.5, 2.6 and 3.1 of the Strengthened Aged Care Quality Standards through scenario-based learning, incident management education, abuse and neglect prevention, and practical reporting requirements under the Serious Incident Response Scheme (SIRS).